



Cappadocia Cave Resort & Spa

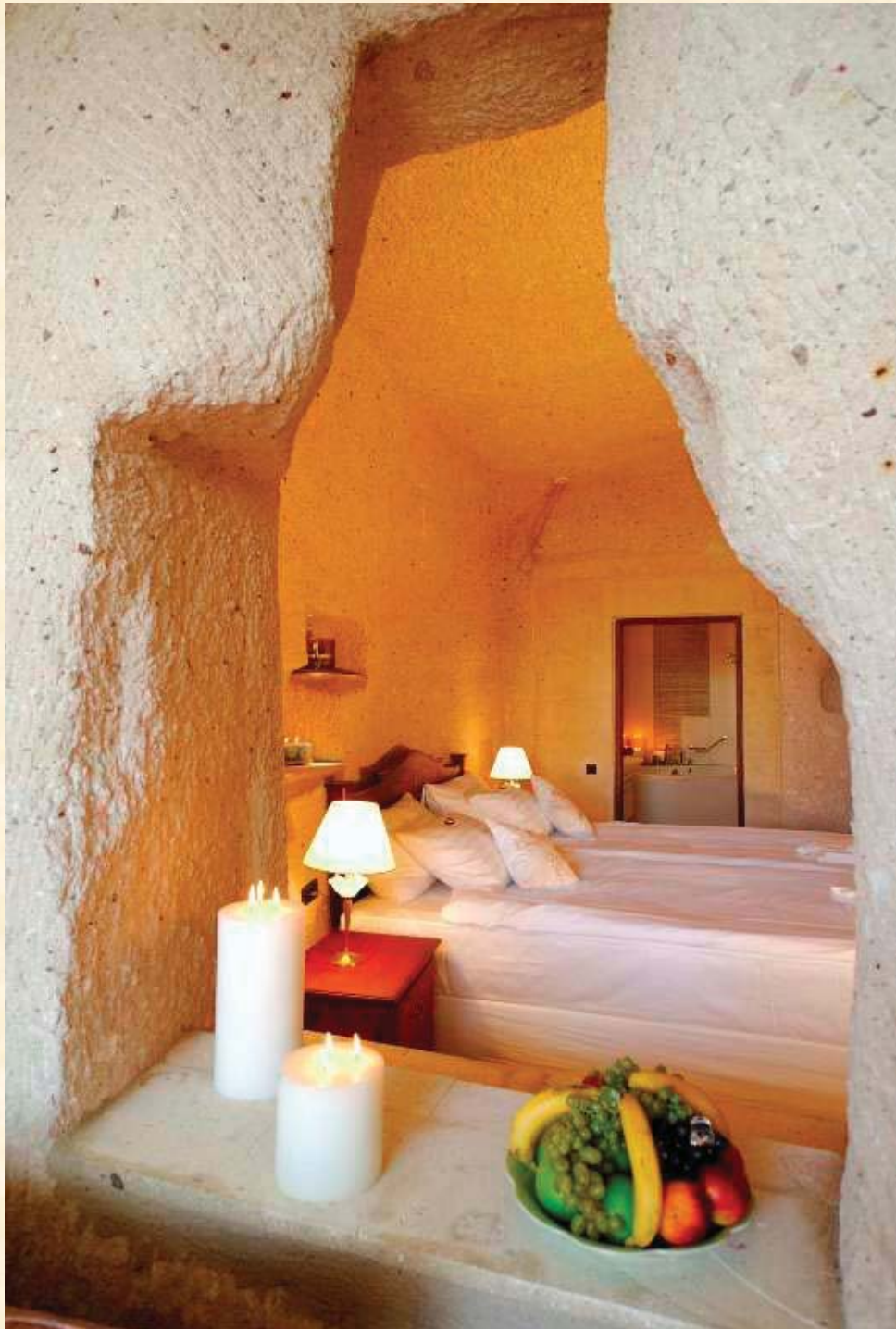
OTEL HİZMET BROŞÜRÜ

HOTEL FACT FINDER

ホテル ファクトファインダー

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ROOM PROCEDURE

DOOR ENTRY CARD:

- ◆ Door entry cards are standard and can be swiped by both face sides to open the door.
- ◆ Those cards can open spa , hotel entry and corridor entry door therefore guests are kindly requested to carry entry cards with them.
- ◆ This card is also an energy saver as well and none of the electrical appliances , excluded minibar , work without inserting the entry card into the energy socket.
- ◆ The first electric switch is for general lightening and the second one is for bed-next lightening and the third one is for the led lightening.

SAFE BOX:

- ◆ The safe boxes are used with a four – digit code set by the guests.
- ◆ To lock the safe box it will simply enough to enter the code and to unlock the box enter the code and press ‘ # ’ .
- ◆ Electronic items and keys are available at the management in case of missing the code of boxes.

THERMOSTAT :

- ◆ There are two thermostats in total , each one in bath and in room. room temperature can be arranged between ‘ 0 ’ and ‘ 30 ’ .
- ◆ It shows the room temperature upon the click tone coming out of the thermostat when it is switched to a degree.
- ◆ Unoccupied rooms are set to 10 °c.

TV AND DVD PLAYER :

- ◆ Remote controller is used for all commands of tv and channels. First , turn on tv then it is possible to access all channels by pressing up arrow button in the middle of the controller.
- ◆ Insert the dvd into the dvd player . Then press the ok button of remote controller. Choose 3c button in the box appears on the left side of the screen . Enjoy movie.

BATHROOM MUSIC SYSTEM :

- ◆ Music box is connected to bathroom light. It doesn't work if lights are not switched on. To be able to broadcast the music to the bathroom , use on / off buttons on the box.

JACUZZI :

- ◆ Do not work the jacuzzis while they are empty.
- ◆ You can adjust the lightening manually or automatically from the lightening panel. You can make the light color changes manually by the “ + ” and “ - ” buttons.
- ◆ Jacuzzis with no batteries got filled from below and jacuzzis with batteries got filled from above.
- ◆ Turn the valve clockwise to be able to discharge jacuzzi's the water.
- ◆ “ Air ” on the jacuzzi is used to give air into jacuzzi and “ Pump ” is used to give pressurized water into jacuzzi.

HYDRO MASSAGE SHOWER

- ◆ There is a lever on the hydro massage that can adjust the massage direction.
- ◆ There is a valve on this lever. the water temperature can be raised by switching the valve to the right and can be decreased by switching it to the left. The water temperature can be raised maximum to 38°c .

BATHROOM :

- ◆ Hair dryer is in the bathroom cabinet.
- ◆ Lavatory discharge is control by a bar
- ◆ To be able to have make-up mirror light , you may press the button which is on the connection point shown as " 0 – 1 " .
- ◆ The bascule in the bathroom can be worked by pressing the button available on it.
- ◆ Electric sockets before the mirrors are for shavers and can be adjusted between 115w and 230kw. Other buttons on the socket helps to switch the wall lights on.

CLOSET :

- ◆ Water temperature can be adjusted by the " temp " button and the water pressure can be adjusted by " + " and " - " buttons.
- ◆ When the bigger button pressed , closet faucet is activated.

INTERNET :

- ◆ You may acquire patch cables from reception and engineering department in order to get access dsl internet for your laptops through data sockets.

FIREPLACE :

- ◆ Fireplaces in some rooms are lighted before guests arrivals and after fireplace fades we light the fire upon request.

MOTORIZED CURTAINS (AUTOMATIC):

- ◆ Those are available only in rooms for disabled guests which are 310 and 411. curtains are controlled by a remote controller. The curtains are taken up by up arrow and drawn down by down arrow buttons on the remote controller. You can adjust the speed of the curtain by pressing " + " and " - " buttons on the remote control.

MOTORIZED BED :

- ◆ This bed is in 310 and 411 for the disabled people as the curtains are. It is controlled by a remote controller. The up buttons on the remote controller move the parts by numerical order : the first button moves the whole bed , the second one moves the head part and the third one moves the below part up of the bed. The down buttons draw the bed down as the same way the up buttons do.

TELEPHONE:

- ◆ Telephones are analog in the rooms and all allow to make national and international calls. Take the line pressing 9 , leave and get message and have a wake up service through the phone and all these arrangements are done by reception. You can contact reception by pressing "0" and "100 " .

SHEET AND TOWEL SET

- ◆ All sheets are changed daily unless the guests request the opposite . Towel racks are used to dry the wet towels. The guests should hang their towels on the towel racks if they do not like towel changes. The green bathrobe and the bag are for spa usage. The place to change the dirty clothes is the room. You can purchase all kinds of textile products in the room . You may ask more information from the reception.

CAPPADOCIA CAVE RESORT & SPA

FACT FINDER

ROOMS

- ◆ Room types are double-twin, connected double, deluxe, deluxe suite, senior suite, king suite and queen suite.
In double rooms: hydro massage, shower or bathtub
In deluxe rooms: Bathtub
In suites: Jacuzzi and hydro-massage shower (also some of them are in the rooms)
- ◆ Some rooms and/or the terraces of the rooms, and some of the bathrooms have a view of whole Cappadocia and/or gardens
- ◆ All rooms are built from original carved stone from the region
- ◆ Each room is fitted with internet access, flat-screen TV, satellite TV, dvd player, music system, floor heating system, special LED lightning, minibar, and hairdryer
- ◆ All our toiletries (shampoo, hair conditioner, bath shower and lotion, etc.) are Molton Brown.
- ◆ We also have non-smoking rooms
- ◆ 2 disabled rooms have a panoramic view. Both rooms have easy access to the elevators, restaurants and social areas such as reception, spa, etc.
- ◆ We welcome guests with children, but please be advised that the hotel cannot accept liability for accidents, in the unlikely event of such
- ◆ All beds are full orthopedic, non-allergenic, high quality first class textile.
- ◆ Also several pillow types available.
- ◆ Butler and babysitter services are available upon request
- ◆ 24 hour room service (available on request, for any traditional room services, honeymoon packages, etc.)
- ◆ Special traditional gifts left in rooms during turn down.

SOCIAL AREAS

LES VISAGES BAR

- ◆ First-class VIP service
- ◆ Capacity: Indoor 100 persons and outdoor 150 persons
- ◆ Beautiful sunrise and sunset views of the Cappadocia valley
- ◆ Barbeque facilities (even during winter)
- ◆ Floor heating system
- ◆ Suitable as venue for cocktail parties, receptions and incentive groups.

OUTDOOR POOL

- ◆ 75 m²
- ◆ Heated
- ◆ Sunbath terraces with 200 people capacity
- ◆ Changing rooms with separate showers (ladies/gents)

ERCIYES POOL BAR

- ◆ Top VIP cocktail bar with reception services for up to 400 people
- ◆ Open from 09:00 to 19:00 (any seasonal changes will be announced)

MULTICULTI KARAOKE BAR

- ◆ We offer relax ambiance in this area for our guest.
- ◆ 50 people capacity,
- ◆ During the day, this bar gives service as Vitamin bar.

WINE CELLAR

- ◆ This place gives service to 50 people for wine tasting.
- ◆ It's very special area that carved from the rock. It incorporates selection wines from Turkey and The World.
- ◆ There is a fireplace.
- ◆ The special welcome cocktail service can be arranged by your request.

PADISHAH RESTAURANT & YOSHI SUSHI BAR

- ◆ Divided into several saloons, giving 150 seating capacity (VIP services available)
- ◆ 3 A La Carte Restaurants (Asian, Turkish and European cuisine respectively)
- ◆ Set menu and open buffet available
- ◆ Winery in both the carved warehouse is offer a collection of quality wines from around the world
- ◆ Terrace with 30 people capacity
- ◆ Open buffet breakfast in restaurant and on terrace
- ◆ Aperitif drinks corner for guests waiting near the restaurant
- ◆ Vegetarian and other menus available for guests with special dietary requirements
- ◆ Kitchen available for cooking tours
- ◆ PA system available for special occasions
- ◆ Serving times:
 - Breakfast 07.00-10.00
 - Brunch 11.00-14.00 (with reservation)
 - Lunch 12.00~ (A La Carte and snacks)
 - Dinner 18.00-24.00 (A La Carte)
- ◆ Catering available on terrace

ZOHRE CANKAYA MEETING ROOM

- ◆ Big meeting room is 168 m²
- ◆ From the floor to ceiling length is 3 m 80 cm
- ◆ Screen height is 3 m and wideness is 4m in big meeting room
- ◆ Portable screen
- ◆ 60" Pioneer plasma TV
- ◆ Projection machine
- ◆ Rostrum
- ◆ Microphone system on each table and on the rostrum
- ◆ Phone line
- ◆ Wireless and cable internet connection
- ◆ Simultaneous translation system
- ◆ Voice system
- ◆ Flipchart
- ◆ Airconditioning
- ◆ 150 pax in theatre shape
- ◆ 90 pax in class shape
- ◆ 70 pax in U shape
- ◆ 70 pax I shape

GULTAZE CANKAYA MEETING ROOM

- ◆ Small meeting room is 55 m²
- ◆ It is using for 25 pax VIP meetings
- ◆ A table 7 m length
- ◆ 60" plasma TV
- ◆ Portable screen
- ◆ Voice system
- ◆ Simultaneous translation system
- ◆ Microphone system in front of each armchair
- ◆ Wireless and Cable internet connection
- ◆ Projection machine
- ◆ Phone line
- ◆ Flipchart
- ◆ Rostrum
- ◆ Airconditioning

LEEA SPA-WELLNESS

- ◆ 1500 m² area with two saunas, snow room, steam room, adventure shower, salt room for asthma therapy, two Turkish baths, resting areas, massage and jacuzzi rooms for special therapy and treatment
- ◆ 95 m² heated indoor pool, with panoramic view
- ◆ Fitness center 55 m² fitness center with panoramic view
- ◆ Area for spiritual therapy.
- ◆ Opening hour : 09:00
Closing hour : 22:00
- ◆ Massage and therapies are making between 10:00 a.m. and 10:00 p.m. with reservation.

IF YOU WANT TO MAKE A RESERVATION, YOU CAN CALL BETWEEN 09:00 a.m. TILL 09:00 p.m. FROM NUMBER 186.

PHONE INFORMATION

RECEPTION	0
WAKE UP CALL	0
GUEST RELATIONS	103
LEEA SPA	186,168
PADİSHAH RESTAURANT	0
YOSHI SUSHI BAR	0
LES VISAGES BAR	0
MULTICULTI VİTAMİN BAR	0
ERCİYES POOL BAR	0
LOCAL CALLS	9 + NUMBER
DOMESTIC CALLS	90 + AREA CODE + NUMBER
INTERNATIONAL CALLS	900 + AREA CODE + NUMBER

FOR CALLING ROOM TO ROOM, PLEASE DIAL ROOM NUMBER DIRECTLY.

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